

QUALITY STATEMENT

12.0



SCAFFOLDING



SAY SCAFFOLDING LTD
DRAWING & PLANNING SERVICES

SAY SCAFFOLDING LTD
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Quality Policy Statement

SAY Scaffold is committed to providing services which meet the needs of our customers in terms of quality, cost and programme.

The responsibility for Quality is shared by all employees, both management and operatives. Management provides the equipment, systems, training and leadership and it is then everyone's responsibility to ensure that the appropriate quality level is achieved in every aspect of our operations.

We will focus on:

- Maintain and implement an effective management system
- Ensuring that our staff are competent
- Maintaining a high standard of Health & Safety in all aspects of our work
- Ensuring we meet customer, statutory and regulatory requirements
- Setting objectives which are measurable and regularly reviewed
- Working to processes which seek to continually improve our performance
- Seeking Customer Feedback
- Operate in accordance with best practice and therefore seeking to do things right the first time

This Quality Policy and associated quality objectives are established and reviewed within each management review meeting, and are communicated and understood by all levels of our organisation - for its continuing suitability and effectiveness in achieving the aims of this Quality Policy.

For and on behalf of SAY Scaffolding Ltd

A handwritten signature in black ink, appearing to read 'P. Wetten', with a long horizontal flourish extending to the right.

P. Wetten
Managing Director